American Public University System

The Ultimate Advantage is an Educated Mind

School of Business
HOSP302
Hospitality Law
Credit Hours: 3
Length of Course: 8 weeks

Please see the **Lessons** area in the classroom for additional course specific information

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Course Description (Catalog)

The course is the study of the legal rights and liabilities of travel and tourism personnel, hotel and restaurant operators, including innkeeper and guest, landlord and tenant, liquor, sanitation, labor and other laws applicable to hotel and restaurant operations; insurance coverage for the protection of the hotel and restaurant operators from the various liabilities inherent to these types of operations; safety measures necessary to protect guests and employees from legal harm.

Course Scope

This course is designed to provide students with a basic understanding of legal issues and concerns facing the hospitality industry. This course will describe the development of rules regarding the hospitality industry under the common law system. Students will be introduced to various policies and laws and will begin to develop an understanding of how these policies impact hospitality organizations and their guests, directly or indirectly.

Course Materials

Required Course Textbooks:

Jefferies, J. & Brown, B. (2010). *Understanding hospitality law* (5th ed.). Lansing, MI: American Hotel & Lodging Educational Institute.

ISBN 978-0-86612345-7

The textbook is accessible through the <u>website</u>, available for download, as well as in the weekly lessons for accessing reading for the week. When you access the chapters, you may need to provide the password <u>apusstudent</u> to gain access.

Required Readings - As assigned, see Weekly Lessons and Forum Postings

Additional Resources and Websites – See Weekly Lessons

Course Objectives

After successfully completing this course, you will be able to:

- 1. Describe the development of rules regarding the rights and liabilities of innkeeper.
- 2. Clarify the hotel's obligation to protect its guests and scope of liability.
- 3. Analyze the employer and employee relationship within the dynamic of the organization.
- 4. Analyze legal implications of management decisions within hospitality operations.
- 5. Analyze legislation influencing the hospitality industry.

8 - Week Course Outline

Please see the Student Handbook to reference the University's grading scale

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Week	<u>Topic</u>	Course Objectives	Readings	<u>Assignment</u>
1	Common Law, Contracts, Torts and Negligence	1	Text: Chap 1 - 3	Introduction Acknowledgments FORUM 1 Assignment 1

2	Receive and refuse guests, Reservations, Group contracts, Right to privacy, Right to evict	2, 4	Text: Chap 4 - 8	FORUM 2 Assignment 2 Week 2 Quiz
3	ADA, Duty to protect guests, Liability to property, Safekeeping	2, 4	Text Chap 9 - 13	FORUM 3 Assignment 3 Week 3 Quiz Topic Ideas
4	Immigration reform and control act, Employment Policies, Income Tax, Guest registers, Consumer protection	1, 4	Text: Chap 24-28	FORUM 4 Assignment 4
5	Wage and hour laws, FMLA, Discrimination, Lie Detector tests, National Labor Relations Act	1, 3, 4	Text: Chap 19-23	FORUM 5 Assignment 5 Week 5 Quiz
6	Health and safety, OSHA, Licensing and Regulation, Telephone service, Copyright, Fire safety, taxes, Warranties and liabilities, Antitrust, Franchising	1,3, 4	Text: Chap 29-38	FORUM 6 Assignment 6 Week 6 Quiz Annotated Bibliography
7	Fraud and crimes of trespass, Laws related to food service, Laws related to alcohol beverages	1, 4	Text Chap 14 16-18	FORUM 7
8	Deceased guest, Internet, Impact of Terrorism	1, 4	Chap 15, 39, 40	FORUM 8 Term Paper Due

Evaluation Procedures

Reading Assignments: The textbook and additional journals as assigned in the lessons

Forum Assignments:

Detailed forum expectations and grading rubrics are posted in the forums and in the classroom lessons.

Homework Assignments and Final Project:

There are assignments due throughout the course, and a final project due at the end of the course. Specific details for each assignment can be found in the Assignments section of your online classroom.

Quizzes

Online guizzes may be comprised of multiple choice, short answer and true/false guestions.

Core Components	% Grade
Weekly Homework assignments	25
Weekly Discussion Forums	25
Quizzes	20
Term Project	30
Total	100%

Course Delivery Method

This course delivered via distance learning will enable students to complete academic work in a flexible manner, completely online. Course materials and access to an online learning management system will be made available to each student. Online assignments are due by Sunday evening of the week as noted and include Forum questions (accomplished in groups through a threaded forum), examination, and individual assignments submitted for review by the Faculty Member). Assigned faculty will support the students throughout this eight-week course.

Policies & Guidelines

Please see the <u>Student Handbook</u> to reference all University policies. Quick links to frequently asked question about policies are listed below.

Drop/Withdrawal Policy
Plagiarism Policy
Extension Process and Policy
Disability Accommodations

Grading Scale

Please see the <u>Student Handbook</u> to reference the University's <u>grading scale</u>.

Citation and Reference Style

Attention Please: Students will follow the APA Format as the sole citation and reference style used in written work submitted as part of coursework to the University. Assignments completed in a narrative essay or composition format must follow the citation style cited in the APA Format.

Netiquette

Online universities promote the advancement of knowledge through positive and constructive debate – both inside and outside the classroom. Forums on the Internet, however, can occasionally degenerate into needless insults and "flaming." Such activity and the loss of good manners are not acceptable in a university setting – basic academic rules of good behavior and proper "Netiquette" must persist. Remember that you are in a place for the rewards and excitement of learning which does not include descent to personal attacks or student attempts to stifle the Forum of others.

- Technology Limitations: While you should feel free to explore the full-range of creative composition in your formal papers, keep e-mail layouts simple. The Sakai classroom may not fully support MIME or HTML encoded messages, which means that bold face, italics, underlining, and a variety of color-coding or other visual effects will not translate in your e-mail messages.
- Humor Note: Despite the best of intentions, jokes and <u>especially</u> satire can easily get lost or taken seriously. If you feel the need for humor, you may wish to add "emoticons" to help alert your readers: ;-),:),

Disclaimer Statement

Course content may vary from the outline to meet the needs of this particular group.

Academic Services

The Online Library is available to enrolled students and faculty from inside the electronic campus. This is your starting point for access to online books, subscription periodicals, and Web resources that are designed to support your classes and generally not available through search engines on the open Web. In addition, the Online Library provides access to special learning resources, which the University has contracted to assist with your studies. Questions can be directed to librarian@apus.edu.

• **Charles Town Library and Inter Library Loan:** The University maintains a special library with a limited number of supporting volumes, collection of our professors' publication, and services to search and borrow research books and articles from other libraries.

- *Electronic Books:* You can use the online library to uncover and download over 50,000 titles, which have been scanned and made available in electronic format.
- *Electronic Journals:* The University provides access to over 12,000 journals, which are available in electronic form and only through limited subscription services.
- Tutor.com: AMU and APU Civilian & Coast Guard students are eligible for 10 free hours
 of tutoring provided by APUS. <u>Tutor.com</u> connects you with a professional tutor online
 24/7 to provide help with assignments, studying, test prep, resume writing, and more.
 Tutor.com is tutoring the way it was meant to be. You get expert tutoring whenever you
 need help, and you work one-to-one with your tutor in your online classroom on your
 specific problem until it is done.
- **Disability Accommodations**: Students are encouraged email <u>dsa@apus.edu</u> to discuss potential academic accommodations and begin the review process.

Request a Library Guide for your course (http://apus.libguides.com/index.php)

The AMU/APU Library Guides provide access to collections of trusted sites on the Open Web and licensed resources on the Deep Web. The following are specially tailored for academic research at APUS:

- Program Portals contain topical and methodological resources to help launch general research in the degree program. To locate, search by department name, or navigate by school.
- Course Lib-Guides narrow the focus to relevant resources for the corresponding course. To locate, search by class code (e.g., SOCI111), or class name.

If a guide you need is not available yet, please email the APUS Library: librarian@apus.edu.

Turnitin.com

Faculty may require assignments be submitted to Turnitin.com. Turnitin.com will analyze a paper and report instances of potential plagiarism for the student to edit before submitting it for a grade. In some cases professors may require students to use Turnitin.com. This is automatically processed through the Assignments area of the course.