# American Public University System

The Ultimate Advantage is an Educated Mind

School of Business	
MGMT313	
Organizational Change	
3 Credit Hours	
8 weeks	
Prerequisite(s): None	

Please see the Lessons area in the classroom for additional course specific information

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### **Course Description (Catalog)**

The realities of organizational change affect every individual, every business, and every government. Change and transformation are constants in today's global and technical environment. This course explores theories and concepts which explain how to gain acceptance and buy-in for change management initiatives within organizations. If management and employees accept these changes, the impact will be beneficial and less disruptive to daily operations. Whether the change is as small as the implementation of a new financial system or as big as a plant move across the country, the implementation process necessitates planning and communication to ensure success.

### **Course Scope**

The course is designed for students majoring in a business administration or a management course of study. MGMT 313 is an interactive course and will help students achieve a greater

understanding of organizational change. The course will provide models, tools, and techniques for managing change relating to individual, team, and organizational change.

### **Course Materials**

Course materials are provided within the classroom in the lessons section of the classroom.

### Textbook in APA format:

Cameron, E. & Green, M. (2015). *Making sense of change management*. 4th ed. Chicago, II: Kogan

### **Additional Resources**

See weekly lessons.

### Sample movie in APA format:

Fields, F. (Producer), & Zwick, E. (Director), (1989). Glory [Motion Picture]. USA: Tristar.

### Websites

In addition to the course text the following public domain Websites are useful. Please abide by the university's academic honesty policy when using Internet sources as well. Note web site addresses are subject to change.

Site Name	Website URL/Address	
Organizational Change	http://www.managementhelp.org/org_chng/org_chng.htm	

### **Evaluation Procedures**

Grading for the course will be based on the following:

- Eight Forum Assignments
- One Powerpoint presentation
- Two Quizzes
- Two short paper assignments

Grade Instrument	% Final Grade	
Forums (8) 100 pts each	40%	
Quiz 100 pts	5%	

Powerpoint (1) 100 pts	10%
Papers (2) 100 pts	30%
Final Exam 100 pts	15%
Total	100%

### **Course Objectives**

Throughout this course, students will:

- 1. Evaluate the elements of the behavioral, cognitive, psychodynamic, and humanistic approaches to change.
- 2. Assess strategies to assist individuals with change.
- 3. Analyze the advantages and disadvantages of various types of teams to include project teams, work teams, change teams, and matrix teams.
- 4. Assess the critical phases of successfully managing organizational restructure.
- 5. Appraise the various models and approaches to organizational change.
- 6. Evaluate the various leadership skills necessary at all stages of organizational change.

Course	Outline
course	Outilite

Week	Topic(s)	Learning Objective(s)	Reading(s)	Assignment(s)
1	Introduction and Individual Change	1		Student Introduction Forum Week One Forum
2	Team Change	3	Chapter 2	Week Two Forum Quiz

3	Organizational Change	5,6	Chapter 3	Week Three Forum Model Comparison Presentation
4	Leading Change	2,6	Chapter 4	Week Four Forum
5	Restructuring	4		Week Five Forum Organizational Change Paper
6	Mergers and Acquisitions Culture and Change	4,6		Week Six Forum Case Study Assignment
7	Complex Change	5		Week Seven Forum
8	Leading Change in Uncertain Times	5-6		Week Eight Forum Final Exam

# **Course Delivery Method**

This course delivered via distance learning will enable students to complete academic work in a flexible manner, completely online. Course materials and access to an online learning management system will be made available to each student. Online assignments are due by Sunday evening of the week as noted and include Forum questions (accomplished in groups through a threaded forum), examination, and individual assignments submitted for review by

the Faculty Member). Assigned faculty will support the students throughout this eight-week course.

### Policies

Please see the <u>Student Handbook</u> to reference all University policies. Quick links to frequently asked question about policies are listed below.

Drop/Withdrawal Policy Plagiarism Policy Extension Process and Policy Disability Accommodations

### **Grading Scale**

Please see the <u>Student Handbook</u> to reference the University's grading scale.

### **Citation and Reference Style**

Attention Please: Students will follow the APA Format as the sole citation and reference style used in written work submitted as part of coursework to the University. Assignments completed in a narrative essay or composition format must follow the citation style cited in the APA Format.

### Late Assignments

Students are expected to submit classroom assignments by the posted due date and to complete the course according to the published class schedule. The due date for each assignment is listed under each Assignment. As adults, students, and working professionals, I understand you must manage competing demands on your time. We all know that "life happens" but it is important to adhere as closely to the deadlines in the class as possible.

Should you need additional time to complete an assignment, please contact me before the due date so we can discuss the situation and determine an acceptable resolution. If arrangements are not made in advance, a late penalty of 10% will be assessed for any assignment submitted 1-7 days past the due date. Assignments will not be accepted after the 7th day. No work will be accepted past the final day of class.

### <u>Netiquette</u>

Online universities promote the advancement of knowledge through positive and constructive debate – both inside and outside the classroom. Forums on the Internet, however, can occasionally degenerate into needless insults and "flaming." Such activity and the loss of good manners are not acceptable in a university setting – basic academic rules of good behavior and proper "Netiquette" must persist. Remember that you are in a place for the rewards and excitement of learning which does not include descent to personal attacks or student attempts to stifle the Forum of others.

- **Technology Limitations:** While you should feel free to explore the full-range of creative composition in your formal papers, keep e-mail layouts simple. The Sakai classroom may not fully support MIME or HTML encoded messages, which means that bold face, italics, underlining, and a variety of color-coding or other visual effects will not translate in your e-mail messages.
- Humor Note: Despite the best of intentions, jokes and <u>especially</u> satire can easily get lost or taken seriously. If you feel the need for humor, you may wish to add "emoticons" to help alert your readers: ;-), : ), <sup>(1)</sup>

# **Disclaimer Statement**

Course content may vary from the outline to meet the needs of this particular group.

# Academic Services

The Online Library is available to enrolled students and faculty from inside the electronic campus. This is your starting point for access to online books, subscription periodicals, and Web resources that are designed to support your classes and generally not available through search engines on the open Web. In addition, the Online Library provides access to special learning resources, which the University has contracted to assist with your studies. Questions can be directed to <u>librarian@apus.edu</u>.

- **Charles Town Library and Inter Library Loan:** The University maintains a special library with a limited number of supporting volumes, collection of our professors' publication, and services to search and borrow research books and articles from other libraries.
- *Electronic Books:* You can use the online library to uncover and download over 50,000 titles, which have been scanned and made available in electronic format.
- *Electronic Journals:* The University provides access to over 12,000 journals, which are available in electronic form and only through limited subscription services.

- **Tutor.com**: AMU and APU Civilian & Coast Guard students are eligible for 10 free hours of tutoring provided by APUS. <u>Tutor.com</u> connects you with a professional tutor online 24/7 to provide help with assignments, studying, test prep, resume writing, and more. Tutor.com is tutoring the way it was meant to be. You get expert tutoring whenever you need help, and you work one-to-one with your tutor in your online classroom on your specific problem until it is done.
- **Disability Accommodations**: Students are encouraged email <u>dsa@apus.edu</u> to discuss potential academic accommodations and begin the review process.

# Request a Library Guide for your course (<u>http://apus.libguides.com/index.php</u>)

The AMU/APU Library Guides provide access to collections of trusted sites on the Open Web and licensed resources on the Deep Web. The following are specially tailored for academic research at APUS:

- Program Portals contain topical and methodological resources to help launch general research in the degree program. To locate, search by department name, or navigate by school.
- Course Lib-Guides narrow the focus to relevant resources for the corresponding course. To locate, search by class code (e.g., SOCI111), or class name.

If a guide you need is not available yet, please email the APUS Library: <u>librarian@apus.edu</u>.

### Turnitin.com

Faculty may require assignments be submitted to Turnitin.com. Turnitin.com will analyze a paper and report instances of potential plagiarism for the student to edit before submitting it for a grade. In some cases professors may require students to use Turnitin.com. This is automatically processed through the Assignments area of the course.