# **COMM375**

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### **Course Summary**

Course : COMM375 Title : Length of Course : 8 Prerequisites : N/A Credit Hours :

# Description

**Course Description:** 

**Course Scope:** 

# **Objectives**

- CO1: Explain the communication differences between different web, mobile, or social media platforms.
- CO2: Describe how an audience consumes communication depending on the web, mobile, or social media platform.
- CO3: Create messages that best fit individual web, mobile, and social media platforms to achieve the intended communication goals.
- CO4: Compare and contrast ways to respond to consumer feedback that is appropriate depending on the situation.
- CO5: Analyze and critique web, mobile, and social media communication case studies.
- CO6: Plan and implement a web, mobile, and social media communication plan that communicates a unified message across multiple platforms.

# Outline

#### Week 1: Web, Mobile, or Social Media?

Course Objective(s)

- CO1: Explain the communication differences between different web, mobile, or social media platforms.
- CO2: Describe how an audience consumes communication depending on the web, mobile, or social media platform.

**Required Readings** 

Week 1 Reading & Resources

Week 1 Learning Material

Assignment(s)

Week 1 Discussion

#### Week 2: Types of Audiences

#### Course Objective(s)

- CO1: Explain the communication differences between different web, mobile, or social media platforms.
- CO2: Describe how an audience consumes communication depending on the web, mobile, or social media platform.

Required Readings

Week 2 Reading & Resources

Week 2 Learning Material

Assignment(s)

Week 2 Discussion

#### Week 3: Connecting Audiences and Platforms

#### Course Objective(s)

- CO1: Explain the communication differences between different web, mobile, or social media platforms.
- CO2: Describe how an audience consumes communication depending on the web, mobile, or social media platform.

Required Readings

Week 3 Reading & Resources

Week 3 Learning Material

Assignment(s)

Week 3 Discussion

#### Week 4: Writing for Web, Mobile, and Social Media Platforms

#### Course Objective(s)

- CO3: Create messages that best fit individual web, mobile, and social media platforms to achieve the intended communication goals.
- CO6: Plan and implement a web, mobile, and social media communication plan that communicates a unified message across platforms.

**Required Readings** 

Week 4 Reading & Resources

Week 4 Learning Material

Assignment(s)

Week 4 Discussion

Week 4 Platform Guide

#### Week 5: Web and Mobile Communication

#### Course Objective(s)

• CO4: Compare and contrast ways to respond to consumer feedback that is appropriate depending on the situation.

#### **Required Readings**

Week 5 Reading & Resources

Week 5 Learning Material

Assignment(s)

Week 5 Discussion

#### Week 6: Web and Mobile Communication Case Studies

#### **Course Outcomes**

- CO4: Compare and contrast ways to respond to consumer feedback that is appropriate depending on the situation.
- CO5: Analyze and critique web, mobile, and social media communication case studies.

**Required Readings** 

Week 6 Reading & Resources

Week 6 Learning Material

Assignment(s)

Week 6 Discussion

Week 6 Web and Mobile Communication Case Study

#### Week 7: Unified Narrative Across Platforms

Course Objective(s)

- CO3: Create messages that best fit individual web, mobile and social media platforms to achieve the intended communication goals
- CO6: Plan and implement a web, mobile, and social media communication plan that communicates a unified message across multiple platforms

**Required Readings** 

Week 7 Reading & Resources

Week 7 Learning Material

Assignment(s)

Week 7 Discussion

#### Week 8: Web and Mobile Communication Plan

#### Course Objective(s)

- CO3: Create messages that best fit individual web, mobile and social media platforms to achieve the intended communication goals
- CO6: Plan and implement a web, mobile, and social media communication plan that communicates a unified message across multiple platforms

**Required Readings** 

Week 8 Reading & Resources

Week 8 Learning Material

Assignment(s)

Week 8 Discussion

Week 8 Web and Mobile Communication Plan

## **Evaluation**

Grading:

Name

Grade %

# Materials

Please see the eReserves for the weekly readings.

# **Course Guidelines**

### **Citation and Reference Style**

- Students will follow APA format as the citation and reference style for courses in the Communication program area.
- Please note that no formal citation style is graded in the Discussions--only attribution of sources (please see details regarding Discussion communication below).

### Tutoring

Tutor.com offers online homework help and learning resources by connecting students to certified tutors for

one-on-one help. AMU and APU students are eligible for 10 free hours of tutoring provided by APUS (only when accessed through the APUS online library). Tutors are available 24/7 unless otherwise noted. Tutor.com also has a SkillCenter Resource Library offering educational resources, worksheets, videos, websites and career help. Accessing these resources does not count against tutoring hours and is also available 24/7. Please visit the APUS Library and search for 'Tutor' to create an account.

### School of Arts & Humanities Late Policy:

Students are expected to submit classroom assignments by the posted due date and to complete the course according to the published class schedule. As adults, students, and working professionals, I understand you must manage competing demands on your time. Should you need additional time to complete an assignment, please contact me before the due date so we can discuss the situation and determine an acceptable resolution.

Work posted or submitted after the assignment due date will be reduced by 10% of the potential total score possible for each day late up to a total of five days, including Discussion posts/replies, quizzes, and assignments. Beginning on the sixth day late through the end of the course, late work, including Discussion posts/replies, quizzes, and assignments, will be accepted with a grade reduction of 50% of the potential total score earned.

#### Turnitln:

Assignments are automatically submitted to Turnitin.com within the course to verify originality and detect potential plagiarism and academic dishonesty. Turnitin.com will analyze an assignment submission and report a similarity score. Your assignment submission is automatically processed through the assignments area of the course when you submit your work.

#### Academic Dishonesty:

Academic Dishonesty incorporates more than plagiarism, which is using the work of others without citation. Academic dishonesty includes any use of content purchased or retrieved from web services such as CourseHero.com or Scribd. Additionally, allowing your work to be placed on such web services is academic dishonesty, as it is enabling the dishonesty of others. The copy and pasting of content from any web page, without citation as a direct quote, is academic dishonesty. When in doubt, do not copy/paste, and always cite.

### **Submission Guidelines**

- All assignments in COMMUNICATION courses must be submitted in standard formats such as Microsoft Word, attached in the assignment area unless otherwise specified.
- Some assignments may have very specific requirements for formatting (such as font, margins, etc) and submission file type (such as .docx, .pdf, etc). See the assignment instructions for details.
- It is your responsibility to ensure the all submitted work can be accessed and opened by the instructor. Assignments should not be sent to the instructor through "Messages" or E-mail but must be submitted through the Assignments area directly.

### **Disclaimer Statement**

• Course content may vary from the outline to meet the needs of a particular group or class.

### **Discussions:**

- All initial discussion posts are due on Thursdays by 11:55 p.m. ET throughout the course.
- All peer responses are due on Sundays by 11:55 p.m. ET throughout the course.
- Discussions are the heart of the interaction in this course. The more engaged and lively the exchanges, the more interesting and fun the course will be. Only substantive comments will receive credit. Although there is a final posting day/time after which the instructor will grade and provide feedback, it is not sufficient to wait until the last day to contribute your comments/questions. The purpose of the

discussions is to actively participate in an on-going discussion about the assigned content.

- "Substantive" means comments that contribute something new and important to the discussion. A
  message that simply says "I agree" is not substantive. A substantive comment contributes a new idea
  or perspective, a follow-up question to a point made, a response to a question, an example or
  illustration of a key point, an inconsistency in an argument, etc.
- As a class, if we run into conflicting view points, we must respect each individual's own opinion. Hateful and hurtful comments towards other individuals, students, groups, peoples, and/or societies will not be tolerated.
- You must post a response to the weekly discussion topic and post the required number of replies to other students during the week due. Please refer to the grading rubric and/or weekly discussion guidelines for specific expectations on the number of replies and word count requirements.

Late posts to a discussion topic will be subject to the School late policy and may not be accepted without instructor approval

# **University Policies**

### Student Handbook

- Drop/Withdrawal policy
- Extension Requests
- <u>Academic Probation</u>
- Appeals
- Disability Accommodations

The mission of American Public University System is to provide high quality higher education with emphasis on educating the nation's military and public service communities by offering respected, relevant, accessible, affordable, and student-focused online programs that prepare students for service and leadership in a diverse, global society.

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