ENTR430

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Course Summary

Course : ENTR430 **Title :** Virtual Small Business **Length of Course :** 8 **Prerequisites :** N/A **Credit Hours :** 3

Description

Course Description: This course provides an overview of the elements of e-Business/eCommerce such as strategy, technology, relationships, and related issues to create an online business, build brand presence, and other important aspects of having an online business. The student creates a domain name and selects a website template to create a virtual business.

Course Scope:

This course is designed to familiarize individuals with current and emerging electronic commerce technologies using the Internet. Topics include:

- Starting an online business
- Online Business Essentials
- Monetizing your site
- Marketing your online business
- Customer Relationship Management

The purpose of this course is to educate the new entrepreneur on designing and setting up a working online store.

Objectives

- 1. Investigate the basics of starting an online (or virtual) business.
- 2. Distinguish between eBusiness and eCommerce.
- 3. Investigate the process for registering a domain name.
- 4. Assess various ways to monetize a virtual business.
- 5. Differentiate various web development software applications for eBusiness.
- 6. Explain the importance of database integration in eCommerce.
- 7. Design a virtual small business template for your venture.
- 8. Recommend a successful eCommerce marketing and customer relationship strategy to reflect the goals of the virtual business.

Outline

Week 1: Start An Online Business

Course Objective(s)

Investigate the basics of starting an online (or virtual) business. (CO1)

Week 2: Business Planning & Finance

Course Objective(s)

Investigate the basics of starting an online (or virtual) business. (CO1)

Investigate the process for registering a domain name. (CO3)

Week 3: Setting Up Online

Course Objective(s)

Distinguish between eBusiness and eCommerce. (Co2)

Investigate the process for registering a domain name. (CO3)

Differentiate various web development software applications for eBusiness. (CO5)

Week 4: Monetizing Your Site

Course Objective(s)

Assess various ways to monetize a virtual business. (CO4)

Explain the importance of database integration in eCommerce. (Co6)

Week 5: Supply Chain

Course Objective(s)

Investigate the basics of starting an online (or virtual) business. (CO1)

Design a virtual small business template for your venture. (CO7)

Week 6: Marketing Your Online Business

Course Objective(s)

Recommend a successful eCommerce marketing and customer relationship strategy to reflect the goals of the virtual business. (CO8)

Week 7: Customer Relationship Management

Course Objective(s)

Recommend a successful eCommerce marketing and customer relationship strategy to reflect the goals of the virtual business. (CO8)

Week 8: Lay the Foundation and Get Started

Course Objective(s)

Investigate the basics of starting an online (or virtual) business. (CO1)

Distinguish between eBusiness and eCommerce. (CO2)

Recommend a successful eCommerce marketing and customer relationship strategy to reflect the goals of the virtual business. (CO8)

Evaluation

Grading:

Name	Grade %
Forums	30.00 %
Week 1 Introduction	3.33 %
Week 1 Forum	3.33 %
Week 2 Forum	3.33 %
Week 3 Forum	3.33 %
Week 4 Forum	3.33 %
Week 5 Forum	3.33 %
Week 6 Forum	3.33 %
Week 7 Forum	3.33 %
Week 8 Forum	3.33 %
Assignments	40.00 %
Week 1 - Description, Vision, Mission, Motivation	10.00 %
Week 2 - Domain Names	10.00 %
Week 7 - Payment Options	10.00 %
Week 8 - Website Comparison	10.00 %
Web Pages	30.00 %
Week 3 - Webpage	7.50 %
Week 4 - Presenting Your Product	7.50 %
Week 5 - Fine Print	7.50 %
Week 6 - More Fine Print	7.50 %

Materials

Book Title: Start an Online Business in Easy Steps: Practical Help for Entrepreneurs - eBook available through the APUS Online Library.

Author: Smith, Jon

Publication Info: In Easy Steps

ISBN: 9781840784138

Book Title: To find the library e-book(s) req'd for your course, please visit http://apus.libguides.com/er.php to locate the eReserve by course #. You must be logged in to eCampus first to access the links.

Author: N/A

Publication Info: N/A

ISBN: N/A

Course Guidelines

Citation and Reference Style

- Students will follow APA format as the sole citation and reference style used in written assignments submitted as part of coursework to the School of Business.
- Please note that no formal citation style is required on forum assignments in the School of Business only attribution of sources (please see details regarding forum communication below).

Tutoring

• <u>Tutor.com</u> offers online homework help and learning resources by connecting students to certified tutors for one-on-one help. AMU and APU students are eligible for 10 free hours of tutoring provided by APUS. Tutors are available 24/7 unless otherwise noted. Tutor.com also has a SkillCenter Resource Library offering educational resources, worksheets, videos, websites and career help. Accessing these resources does not count against tutoring hours and is also available 24/7. Please visit the APUS Library and search for 'Tutor' to create an account.

Late Assignments

- Students are expected to submit classroom assignments by the posted due date and to complete the course according to the published class schedule. The due date for each assignment is listed under each assignment.
- Generally speaking, if arrangements are not made in advance, a late penalty of 10% will be assessed for any assignment submitted 1-7 days past the due date. Assignments will not be accepted after the 7th day. No work will be accepted past the final day of class, unless prior arraignments have been made with the instructor.
- As a working adult, your time is limited and often out of your control. Faculty may be more flexible if they know ahead of time of any potential late assignments.

Turn It In

• Faculty may require assignments be submitted to Turnitin.com. Turnitin.com will analyze an assignment submission and report a similarity score. Your assignment submission is automatically processed through the assignments area of the course when you submit your work.

Academic Dishonesty

 Academic Dishonesty incorporates more than plagiarism, which is using the work of others without citation. Academic dishonesty includes any use of content purchased or retrieved from web services such as CourseHero.com or Scribd. Additionally, allowing your work to be placed on such web services is academic dishonesty, as it is enabling the dishonesty of others. The copy and pasting of content from any web page, without citation as a direct quote, is academic dishonesty. When in doubt, do not copy/paste, and always cite.

Submission Guidelines

- Some assignments may have very specific requirements for formatting (such as font, margins, etc) and submission file type (such as .docx, .pdf, etc). See the assignment instructions for details. In general, standard file types such as those associated with Microsoft Office are preferred, unless otherwise specified.
- It is the student's responsibility to ensure the all submitted work can be accessed and opened by the instructor.

Disclaimer Statement

• Course content may vary from the outline to meet the needs of a particular group or class.

Communicating on the Forum

- Forums are the heart of the interaction in this course. The more engaged and lively the exchanges, the more interesting and fun the course will be. Only substantive comments will receive credit. Although there is a final posting day/time after which the instructor will grade and provide feedback, it is not sufficient to wait until the last day to contribute your comments/questions on the forum. The purpose of the forums is to actively participate in an on-going discussion about the assigned content.
- "Substantive" means comments that contribute something new and important to the discussion. Thus a message that simply says "I agree" is not substantive. A substantive comment contributes a new idea or perspective, a good follow-up question to a point made, offers a response to a question, provides an example or illustration of a key point, points out an inconsistency in an argument, etc.
- As a class, if we run into conflicting view points, we must respect each individual's own opinion. Hateful and hurtful comments towards other individuals, students, groups, peoples, and/or societies will not be tolerated.
- Students must post a response to the weekly forums prompt and post the required number of replies to other students refer to the grading rubric and/or forum instructions for specific expectations on number of replies and word count requirements.
- The main response to the forum need to be provided mid-week refer to the grading rubric and/or forum instructions for specific expectations. Late main response posts to a forum will not be accepted without prior instructor approval.
- Replies must be posted in the week due and replies after the end of the each week will not be graded.

Quizzes and Exams

Quizzes and exams may consist of true/false, multiple choice, and short essay questions. Each quiz/exam is accessible only once. Once a quiz/exam is accessed, you will not be able to access it again if you disconnect. Therefore, allocate time to complete your quiz. Weekly quizzes must be submitted by midnight Eastern Time, Day 7 of the assigned week. Late quizzes or exams will not be accepted without prior instructor approval.

University Policies

Student Handbook

- Drop/Withdrawal policy
- Extension Requests
- <u>Academic Probation</u>
- <u>Appeals</u>

Disability Accommodations

The mission of American Public University System is to provide high quality higher education with emphasis on educating the nation's military and public service communities by offering respected, relevant, accessible, affordable, and student-focused online programs that prepare students for service and leadership in a diverse, global society.

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