# American Public University System

The Ultimate Advantage is an Educated Mind

# School of Business HOSP413 Meeting and Event Risk Management 3 Credit Hours 8 weeks Prerequisite(s): HOSP100

Please see the **Lessons** area in the classroom for additional course specific information

## **Table of Contents**

Course Description	Course Scope	Course Materials
Course Objectives	Course Outline & Evaluation Procedures	Course Delivery Method
Academic Services	Policies & Guidelines	<u>Turnitin.com</u>

# **Course Description (Catalog)**

This eight week course introduces procedures to manage facilities and risks specific to the events industry. Current knowledge in risk management is needed to protect guests from safety hazards and firms, from loss of profits specific to this unique sector of the hospitality industry.

#### **Course Scope**

HOSP413 is designed for students who desire to improve their understanding of event risk management. This includes health and safety, loss prevention and security, emergency preparedness and safeguards, program design and site management.

#### **Course Materials**

## Required Course Textbook:

HOSP413	Silvers, Julia	Risk Management for	Elsevier, Ltd.	978-0-7506-8057-8
	Rutherford	Meetings and Events	Lisevier, Ltu.	378-0-7300-8037-8

This course uses an electronic textbook, access information is in the classroom

Please visit <a href="http://apus.libguides.com/er.php">http://apus.libguides.com/er.php</a> and search by the course number (HOSP413) to access your required resources.

Required Readings - As assigned, see Weekly Lessons and Forum Postings

Additional Resources and Websites – See Weekly Lessons

# **Course Objectives**

After successfully completing this course, you will be able to:

- 1. Summarize ways in which pre-event risk assessments can be illustrated.
- 2. Compare types of assessment and risk evaluation forms appropriate for various events
- 3. Analyze event risks and prepare a risk management plan.
- 4. Demonstrate the role of risk management services personnel in event planning and implementation.
- 5. Appraise the importance of contracts in event risk management.
- 6. Implement a risk reduction plan for a hospitality event.

## 8 – Week Course Outline

Week	Topic(s)	Learning Objective(s)	Reading(s)	Assignment(s)
1	Introduction to Risk Management, Process, Tools, and Techniques	LO 1, 2	Chapters 1-2	FORUM 1
2	Scope of Risk Management: Legal and Ethical Compliance Op Safeguards: Program Design	LO 2, 3	Chapters 3 and 10	FORUM 2 Case Study 1-Week 2
3	Scope of Risk Management: Health and Safety	LO 1, 3, 6	Chapter 4 and 11	FORUM 3 Case Study 2-Week 3

	Operational Safeguards: Site Management			
4	Scope of Risk Management: Loss Prevention and Security	LO 1, 2, 3, 4, 5	Chapter 5	FORUM 4: Quiz 1 Week 4
5	Scope of Risk Management: Emergency Preparedness Operational Safeguards: Attendee Management	LO 1, 4, 6	Chapter 6 and 12	FORUM 5: Case Study 3-Week 5
6	Organizational Safeguards: Administrative Safeguards	LO 6	Chapter 7	FORUM 6: Begin Working on Final Project
7	Organizational Safeguards: Communications	LO 4, 5, 6	Chapter 8	FORUM 7: Final Project
8	Organizational Safeguards: Marketing Issues	LO 1, 2, 3, 4, 5, 6	Chapter 9	FORUM 8: Quiz 2 Week 8

# **Evaluation Procedures**

**Reading Assignments**: The textbook and additional journals as assigned in the lessons

**Forum Assignments:** Detailed forum expectations and grading rubrics are posted in the forums and in the classroom lessons.

**Homework Assignments and Final Project:** There are assignments due throughout the course, and a final project due at the end of the course. Specific details for each assignment can be found in the Assignments section of your online classroom.

**Quizzes:** Online quizzes may be comprised of multiple choice, short answer and true/false questions.

Core Components	% Grade
Forum Post	40
Case Study	30
Quizzes	20
Final Project	10
Total	100 %

# **Course Delivery Method**

This course delivered via distance learning will enable students to complete academic work in a flexible manner, completely online. Course materials and access to an online learning management system will be made available to each student. Online assignments are due by Sunday evening of the week as noted and include Forum questions (accomplished in groups through a threaded forum), examination, and individual assignments submitted for review by the Faculty Member). Assigned faculty will support the students throughout this eight-week course.

#### **Policies & Guidelines**

Please see the <u>Student Handbook</u> to reference all University policies. Quick links to frequently asked question about policies are listed below.

Drop/Withdrawal Policy
Plagiarism Policy
Extension Process and Policy
Disability Accommodations

#### **Grading Scale**

Please see the <u>Student Handbook</u> to reference the University's <u>grading scale</u>.

#### **Citation and Reference Style**

Attention Please: Students will follow the APA Format as the sole citation and reference style used in written work submitted as part of coursework to the University. Assignments completed in a narrative essay or composition format must follow the citation style cited in the APA Format.

#### Netiquette

Online universities promote the advancement of knowledge through positive and constructive debate – both inside and outside the classroom. Forums on the Internet, however, can occasionally degenerate into needless insults and "flaming." Such activity and the loss of good manners are not acceptable in a university setting – basic academic rules of good behavior and proper "Netiquette" must persist. Remember that you are in a place for the rewards and excitement of learning which does not include descent to personal attacks or student attempts to stifle the Forum of others.

- Technology Limitations: While you should feel free to explore the full-range of creative composition in your formal papers, keep e-mail layouts simple. The Sakai classroom may not fully support MIME or HTML encoded messages, which means that bold face, italics, underlining, and a variety of color-coding or other visual effects will not translate in your e-mail messages.
- Humor Note: Despite the best of intentions, jokes and <u>especially</u> satire can easily get lost or taken seriously. If you feel the need for humor, you may wish to add "emoticons" to help alert your readers: ;-),:),

# **Disclaimer Statement**

Course content may vary from the outline to meet the needs of this particular group.

#### **Academic Services**

The Online Library is available to enrolled students and faculty from inside the electronic campus. This is your starting point for access to online books, subscription periodicals, and Web resources that are designed to support your classes and generally not available through search engines on the open Web. In addition, the Online Library provides access to special learning resources, which the University has contracted to assist with your studies. Questions can be directed to <a href="mailto:librarian@apus.edu">librarian@apus.edu</a>.

- Charles Town Library and Inter Library Loan: The University maintains a special library
  with a limited number of supporting volumes, collection of our professors' publication,
  and services to search and borrow research books and articles from other libraries.
- *Electronic Books:* You can use the online library to uncover and download over 50,000 titles, which have been scanned and made available in electronic format.
- *Electronic Journals:* The University provides access to over 12,000 journals, which are available in electronic form and only through limited subscription services.
- Tutor.com: AMU and APU Civilian & Coast Guard students are eligible for 10 free hours of tutoring provided by APUS. <u>Tutor.com</u> connects you with a professional tutor online 24/7 to provide help with assignments, studying, test prep, resume writing, and more. Tutor.com is tutoring the way it was meant to be. You get expert tutoring whenever you need help, and you work one-to-one with your tutor in your online classroom on your specific problem until it is done.
- **Disability Accommodations**: Students are encouraged email <u>dsa@apus.edu</u> to discuss potential academic accommodations and begin the review process.

Request a Library Guide for your course (<a href="http://apus.libguides.com/index.php">http://apus.libguides.com/index.php</a>)

The AMU/APU Library Guides provide access to collections of trusted sites on the Open Web and licensed resources on the Deep Web. The following are specially tailored for academic research at APUS:

- Program Portals contain topical and methodological resources to help launch general research in the degree program. To locate, search by department name, or navigate by school.
- Course Lib-Guides narrow the focus to relevant resources for the corresponding course. To locate, search by class code (e.g., SOCI111), or class name.

If a guide you need is not available yet, please email the APUS Library: <a href="mailto:librarian@apus.edu">librarian@apus.edu</a>.

## Turnitin.com

Faculty may require assignments be submitted to Turnitin.com. Turnitin.com will analyze a paper and report instances of potential plagiarism for the student to edit before submitting it for a grade. In some cases professors may require students to use Turnitin.com. This is automatically processed through the Assignments area of the course.